

ACHIEVE AWESOME BENEFITS FROM THE 'TOWARDS AWESOME SERVICE' WORKSHOP

Just some of the ideas and concepts you'll take away from the TOWARDS AWESOME SERVICE workshop:

- Create a business your customers love coming back to!
- Create a business your team love to be a part of everyday.
- Dramatically increase your customer retention, your team's performance, AND your profits.
- Learn how to move beyond 'customer satisfaction' and into the realms of 'customer delight'.

So if you're ready to take your business to the next level of customer experience into the realms of delight - then TOWARDS AWESOME SERVICE is quite simply a MUST attend workshop.

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Towards Awesome Service

A MAJOR KEY TO GREATER PROFITS...





GETTING YOUR BUSINESS FROM GOOD TO AWESOME

Move beyond customer satisfaction...
...& into the realms of customer delight!

There's no doubt that businesses that distinguish themselves through service excellence also distinguish themselves with far higher levels of sales and profits.

Towards Awesome Service aims to help you create this distinction in your business so it's more profitable, and more enjoyable—for you, your team, and most importantly, for your customers!

Towards Awesome Service is a facilitated training session that uses a case study approach to teach a unique combination of customer service and business development strategies. Strategies you can apply immediately to achieve real and measurable results for your business.

You'll learn how to easily deliver service that's thoroughly AWESOME, enhancing the experience your customers have when they do business with you.

Not only will they be coming for more—they'll even be referring people to you!

At Towards Awesome Service, you'll learn how to generate countless ideas that will make your business really stand out, so it not only becomes more productive and profitable, it becomes a more valuable asset for you!

Learn how to deliver service that's so thoroughly **AWESOME**, not only will your customers keep coming back, they'll be referring people to you.

FIND OUT HOW

YES! I'd like to learn more about how a Towards Awesome Service can help me create an extraordinary business. My details are:

Name: _____

Business: _____

Mailing Address: _____

Phone Number: _____

YES! Please send me my BONUS free copy of How to Improve the Profitability of Your Business. Please complete and fax back to us on the number overleaf

You're already good at what you do, but even world-class athletes need a coach to stay on top. Talk to us today and learn how we can help you unlock your profit potential and make your goals a reality.

ABOUT OUR CONSULTING SERVICES

We're not your average advisory firm. Far from it.

Our membership of Panalitix means you have access to the collective knowledge and expertise of an international network made up of hundreds of professionals who specialise in consulting to small and medium-sized businesses, just like your.

Add that to our experience, support and guidance, and can be confident you'll have all the help you need to make your business truly extraordinary.